

AT&T: 800.288.2020

I have outlined AT&T's plans and listed them below, along with their pricing and what to ask for:

1. P.O.T.S. stands for "Plain Old Telephone Service" It's a **land line** and that's what you want to ask for when calling AT&T.

Land lines are copper pair, and **unlike Cox** *require no electricity* because your voice is carried over the wires instead. Cox uses V.O.I.P. (which stands for Voice Over Internet Protocol) which *does require electricity* as it goes out over the internet. Most folks are also painfully aware that the battery back up from Cox fails most of the time as well, but with this service there is no battery back up needed.

Note: Portable phones will not work because they require electricity to use. You will need a phone that plugs into a regular old phone jack in your wall. They are known as RJ11 jacks.

2. You can get basic service with AT&T without LD (long distance) for \$28/month + tax and will always be able to dial 911. There is an installation fee of \$49 however, if your line **used** to be AT&T and you switched to Cox sometime in the past, and **now you are going back** to AT&T it is called a **"win back"** because they are "winning you back". Then the install fee drops to (I think) \$10.

I also say without LD because these days everyone has cell phones so you don't need to spend the extra money and add an LD plan to your basic service. IF need be, you can dial an LD code on your POTS line and get LD. It is not free and goes through Telecom USA (owned by Verizon). It runs .14/minute as long as you are on the phone for at least 2 minutes,* so a 10 minute call would = \$1.43. There is no service charge for using it either. Here's how it works:

The code is 10-10-987

To dial 323.881.3887 for example, you would pick up the phone and dial 10-10-987-1-323-881-3887

***Note: You need to stay on the phone for at least 2 minutes to qualify for the .14/minute - otherwise you will pay .89/minute for that first minute.**

3. **If you can qualify**, there are 2 very inexpensive plans available to those with low incomes. They are:

A. Flat rate plan:

- \$9.84/month

- unlimited local calling

- install is \$10 unless it's a "winback"

- "winback" installs are free

B. Measured rate plan:

- 60 calls/month
- after 60 calls it's .8/call
- install is \$10 unless it's a "winback"
- "winback" installs are free

I think that about covers it. If you still have questions please feel free to email or call me.

Thank you,
Joanne

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